



Deer Oaks 2020 Supervisor Excellence Webinar Series: Advanced Communication Skills

Advanced Communication Skills that Improve Employee Motivation

This practical session will cover several advanced interpersonal skills that can help managers to strengthen relationships with employees in order to improve their motivation. The skills to be covered include identifying the needs of individual employees, empathic listening, strategies to use in coaching conversations, and ways to provide positive feedback to employees. This timely presentation covers choosing

embrace in preparation, and communication techniques that ensure better outcomes.

May 4th, 1:00 – 2:00 PM CT

Register: <https://attendee.gotowebinar.com/register/444956266369821443>

Maintaining Effective Communication Channels

This important session will discuss several practical approaches to maintaining consistent two-way communication with your team – as a group and with each individual employee.

August 3rd, 1:00 – 2:00 PM CT

Register: <https://attendee.gotowebinar.com/register/5196350630268998915>

Advanced Coaching Skills for Leaders

Research shows that employees are more motivated and productive when their supervisor utilizes a collaborative coaching approach during their day-to-day interactions. This practical presentation will review the communication skills necessary to have effective coaching interactions, and discuss using a collaborative coaching approach in key situations including assigning work, managing performance, solving problems, etc.

November 2nd, 1:00 – 2:00 PM CT

Register: <https://attendee.gotowebinar.com/register/8703449675246617347>